

## **Friso Gold Touch 'N Go eWallet Redemption**

### **TERMS & CONDITIONS (EN)**

#### Eligibility Period

1. The Friso Gold Touch 'N Go eWallet Redemption will run from 11<sup>th</sup> November 2024 (12:00 a.m.) – 31<sup>st</sup> December 2024 (11:59 p.m.) for the participating outlets (“Redemption Period”). Dutch Lady Milk Industries Berhad (Registration No. 196301000165 (5063-V) (“Organiser”) reserves the right to shorten or extend the Redemption Period without prior notice. Participants agree to be bound to any such changes. All entries received outside the Redemption Period shall be automatically disqualified. The Organiser’s decision shall be final and binding, therefore no correspondence shall be entertained.

2. This Program is open to all residents of Malaysia aged 18 years and above (as at 1 January 2024), except the employees and immediate family members of the Organiser, including the employees and immediate family members of its affiliated and/or related companies, distributors, advertising and promotion agencies. The Organiser shall reserve the right to request for evidence of identification documents. By participating in this Program, you understand and agree without condition to comply with these Terms and Conditions. The Organiser shall not be liable for any loss, damage and/or expense arising from or in connection with your participation in this Program, howsoever arising including but not limited to indirect or consequential loss, as well as the redemption and/or utilisation of any Prize won.

#### **Redemption Mechanic**

#### 3. How To Participate

i) Buy any three (3) units of Friso Gold Step 3 or Step 4 (900g or 1.2kg) in a single receipt from the participating stores within the Redemption Period and keep the aforesaid original receipt (“Proof of Purchase”) for verification purposes.

ii) Scan QR code to submit the Proof of Purchase.

iii) A reply message will be sent for verification purpose.

iv) Approved submission will be processed for ten (10) working days.

## **Touch 'N Go eWallet Redemption**

4. There is only one (1) type of redemption submission i.e. via WhatsApp, with one (1) unique receipt submission.

4.1 As described in paragraph 3 above, Participants can submit the Proof of Purchase via WhatsApp.

4.1.1 Each Participant is entitled/eligible to submit more than one [1] entry throughout the Redemption Period, but each entry must be accompanied by a unique receipt being the Proof of Purchase. Subsequent entries with duplicated receipts will be forfeited. Participants will be identified by their name, MyKad number, phone number and Proof of Purchase or receipt number shared via WhatsApp.

4.1.2 The Proof of Purchase required for each redemption is one [1] unique/original printed receipt with any three (3) units of Friso Gold Step 3 or Step 4 (900g or 1.2kg) in a single receipt from the participating stores during the Redemption Period. Every unique receipt entitles for one [1] redemption. Receipts cannot be combined. Promotion redemption is applicable for both offline and online purchase. (only applicable to the participating outlet list)

4.1.3 Participants are required to safe keep the original receipt being the Proof of Purchase for verification and redemption purposes, failing which, the Organiser shall forfeit the Touch 'N Go eWallet redemption. Each Participant must have a valid Touch 'N Go eWallet account.

4.1.4 The Organiser shall be entitled to request the original identification documents (e.g. MyKad) or the originals of other supporting documents/materials from the Participants for verification purposes.

4.1.5 The Organiser reserves the right to disqualify any incomplete and late entries. The Organiser and the companies involved in this Program shall not be held liable in any way for delays, non-deliveries and/or interruptions of technical malfunction of telecommunications network or lines, computer online systems, servers or providers and/or computer equipment. Any persons and/or Participants who violate any rule, gain unfair advantage in participating in this Program, or obtain winner status using fraudulent means will be disqualified. Unsportsmanlike, disruptive, annoying, harassing or threatening behavior is strictly prohibited.

## **Prizes**

<b>Product</b>	<b>Redemption Amount</b>
Friso Gold Step 3 or Step 4 (900g or 1.2kg)	RM20 Touch 'N Go e-Wallet reload PIN, with minimum purchase of 3 units in a single receipt

## **Redemption of Prizes**

5. The Organiser will give out the Prizes via:

5.1 Touch 'N Go eWallet reload PIN with redemption amount will be provided to the shortlisted Participant(s) within fourteen (14) working days from notification of the submission. The shortlisted Participant(s) shall claim their redemption amount by keying in the reload PIN into their personal Touch 'N Go eWallet account.

6. In the event that the Organiser finds the presented receipt or Proof of Purchase is not authentic or invalid then the Organiser shall be entitled to disqualify the shortlisted Participant(s) and forfeit the Prize(s) from the shortlisted Participant(s) without assigning any reasons whatsoever.

7. Participants shall assume full liability and responsibility in case of any accident, injury, damage and/or claim resulting from their participation in this Program and from redemption and usage of the Prizes.

8. The Organiser, its agents, sponsors and/or representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Redemption in any respect whatsoever.

9. Prizes shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prizes to the fullest extent permitted by law.

10. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

11. The Organiser reserves the right to substitute any Prize with that of similar value at any time without prior notice.

12. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

13. By participating in this Program, Participants consent to give their personal information and the Organiser and/or its affiliates reserves the right to publish, use the participants' and winners' names and/or photographs and videos plus their entries and interviews for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims, monetary or otherwise, for the use of their entries by the Organiser.

14. The Organiser collects personal identifiable information to provide services or to correspond with the Participant(s). This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfil the Participant's request(s). By submitting their personal information, each Participant is deemed to have given permission to the Organiser and/or its authorized agents to use this information for the purpose of present and future marketing and promotional purposes and to improve its products and services. If a Participant informs the Organiser via Careline at 1-800-88-1191 or at [dutchladycareline@frieslandcampina.com](mailto:dutchladycareline@frieslandcampina.com) that the above information should not be used as a basis for further contact, the Organiser will respect such Participant's request. A Participant's information will not be provided or shared with other companies or partners for their independent use. For the Organiser's full Personal Data Protection Act Compliant Notice, please refer to the Organiser's website at [www.frisogold.com.my](http://www.frisogold.com.my).

15. By participating in this Program, Participants agree to be bound by these Terms and Conditions and decisions of the Organiser.

16. The Organiser reserves the right in its sole discretion, without any liability to any person, at any time to amend, delete or add to these Terms and Conditions including to change the Redemption Period, make Prize substitutions, cancel, terminate or suspend the Program in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Program will constitute their acceptance to such changes.

17. In the event of any inconsistency or conflict between the English version and the Bahasa Malaysia version of this Terms and Conditions, the English version shall prevail.

**Participating Stores:**

<b>REGION</b>	<b>OUTLET NAME</b>
CENTRAL	DC UNIT TRADING (SA0196572-A)
CENTRAL	KEDAI UBAT & RUNCIT KIN WAI SDN BHD
CENTRAL	KEDAI UBAT & RUNCIT JIN CHEONG
CENTRAL	CHOP FONG HWANG
CENTRAL	PASARAYA PUCHONG HERBS SDN BHD
CENTRAL	KEDAI UBAT DAN RUNCIT WENG SOON HONG
CENTRAL	PERNIAGAAN KANG KAO
CENTRAL	PAH ANN SDN BHD
CENTRAL	PASAR RAYA ANGGERIK
CENTRAL	SYARIKAT KANG KHOW SDN. BHD.
CENTRAL	PASARAYA WENG FOON SDN BHD,( 25/64 )
CENTRAL	HERBS `N` FOOD (USJ) SDN BHD
CENTRAL	MIN HING ENTERPRISE
CENTRAL	KEDAI SENG FATT
CENTRAL	PASARAYA LIT ONN SDN BHD
CENTRAL	KEDAI UBAT BAN ON TONG -(000518806-H)

CENTRAL	CAMY BABYLAND SDN BHD
CENTRAL	KEDAI UBAT & RUNCIT HONG NING SDN BHD
CENTRAL	KEDAI UBAT & RUNCIT YU FATT
CENTRAL	HOR CHENG CHANG ENTERPRISE SDN BHD (VIB)
CENTRAL	KEDAI UBAT DAN BARANG-BARANG RUNCIT WEI POH
CENTRAL	KEDAI UBAT TAI PIEH SDN BHD
CENTRAL	KEDAI UBAT DAN RUNCIT FOOK SUN
CENTRAL	PASARAYA MEGAHERBS & FOOD SDN BHD
CENTRAL	KEDAI UBAT & RUNCIT HONG NING (DAP) SDN BHD
CENTRAL	HOR CHENG CHANG ENTERPRISE SDN BHD
CENTRAL	SYARIKAT PERNIAGAAN BERJAYA
CENTRAL	KEDAI UBAT MING LOONG SDN BHD
CENTRAL	KEDAI UBAT TUCK SENG
CENTRAL	KEDAI UBAT MING FEI
CENTRAL	BAN SOON HENG TRADING
CENTRAL	FOOK AN MEDICAL HALL
CENTRAL	KEDAI UBAT DAN RUNCIT KIM LOY
CENTRAL	PASARAYA WAH FONG THK S/B
CENTRAL	PASARAYA YAN SENG SDN BHD (GST NO: 001302609920)
CENTRAL	FAH LIAN HERBS & FOOD SDN BHD
CENTRAL	KEDAI UBAT PAO CIEN (OUG) SDN BHD
CENTRAL	KEDAI UBAT SHEN FONG
CENTRAL	SEONG HEE TRADING SDN BHD
NORTH	APPLE BABY HOUSE SDN BHD
NORTH	REALCARE BABY AND ORGANIC SDN BHD
NORTH	MY LITTLE BB HOUSE
NORTH	PERNIAGAAN DAN KEDAI UBAT GUANG ZHOU
NORTH	TOY'S REX BABY HOUSE
NORTH	KEDAI UBAT TONG HONG
NORTH	MOM & KIDS BABY HOUSE
NORTH	KEDAI UBAT & FARMASI YIT MIN SDN. BHD.
NORTH	PASARAYA EKONOMI A-WANG (CHANGLUN) SDN BHD.
NORTH	ANGEL MOM & BABY HOUSE
NORTH	CUTE BABY ENTERPRISE ( KEPALA BATAS )
NORTH	CARE PLUS BABY & SUNDRIES PRODUCTS
NORTH	WINSOME BABY WORLD SDN.BHD.
NORTH	HOCK CHUAN HWA TRADING
NORTH	Q BEBE PRODUCTS GALLERY
NORTH	PERNIAGAAN TEIK AUN HOE PEKAN LAMA
NORTH	PERNIAGAAN TONKOK SDN BHD
NORTH	PEKING MEDICAL HALL SDN. BHD.
NORTH	LOVE GARDEN BABY SUPERSTORE
NORTH	CHOO CHOO TRAIN BABY HOUSE
NORTH	SMART BABY & RETAIL STORE
NORTH	CUTE BABY SHOP
NORTH	98 CONVENIENT SHOP S/B (JT)
NORTH	98 CONVENIENT SHOP S/B
NORTH	JOO HING (JALAN TRENGGANU)
NORTH	JAYAMAS SUPERSTORE (RELAU) SDN BHD
NORTH	MILKSHOP SUPPLIES SDN BHD
NORTH	MILKSHOP SUPPLIES SDN BHD ( FARLIM )
NORTH	YAO DE TANG SDN BHD
NORTH	MY MILKY WAY PLT
NORTH	GJ & BAN TRADING

NORTH	ENG HOCK TONG
NORTH	CHOO CHOO TRAIN BABY HOUSE (BUKIT MINYAK)
NORTH	HELLO BABY HOUSE ENTERPRISE
NORTH	CHOP HOCK LEE
NORTH	SIN YONG SEN ENTERPRISE SDN BHD
NORTH	YONG KIANG MEDICAL ENTERPRISE
NORTH	KEDAI BAN HOE
NORTH	WINSOME BABY WORLD SDN. BHD. (SUNGAI JAWI)
NORTH	WINSOME BABY WORLD SDN. BHD. (BUKIT TENGAH)
NORTH	WINSOME BABY WORLD SDN. BHD. (B'WORTH)
NORTH	QQ BABY CENTRE
NORTH	CUTE BABY ENTERPRISE
NORTH	WINSOME BABY WORLD SDN BHD
NORTH	BABY JOY BABY & CHILDREN STORE
NORTH	KISS BABY WONDERLAND
NORTH	SIN YONG HONG ENTERPRISE
NORTH	WINSOME BABY WORLD SDN. BHD. (ECO BLOOM)
NORTH	BABYSHINE TRADING
NORTH	BABYSHINE TRADING
NORTH	PASAR MINI & UBAT WING ONN WOH (MENGLLEMBU)
NORTH	HILL VIEW REN ANN ENTERPRISE
NORTH	BB MASTER BABY PRODUCTS TRADDING
NORTH	MY QQ BABY SHOP
NORTH	SYARIKAT YIN ONN
NORTH	KEDAI UBAT SING SOON AUNG
NORTH	PERNIAGAAN SIN YIN ONN
NORTH	CHANG JIANG ENTERPRISE SDN. BHD.
NORTH	PERNIAGAAN CHING EE
NORTH	POH FOONG BB HOUSE
NORTH	PERNIAGAAN REE FATT
NORTH	WAIKOM ENTERPRISE
NORTH	KINTA WELL TRADING
NORTH	YIN ONN (IPOH) SDN. BHD.
NORTH	WELLSON HERBS & STORE
NORTH	KEDAI ING ANG TONG
NORTH	PERNIAGAAN ING ANG
NORTH	PERNIAGAAN YIN ONN (KG KOH)
NORTH	PERNIAGAAN SINGYI
NORTH	PERNIAGAAN CHEONG KONG BANDAR BARU BERCHAM
NORTH	KEDAI UBAT NEW-OASIS SDN. BHD.
NORTH	U & ME BABY LAND
NORTH	YIN ONN (TELUK INTAN) SDN BHD
NORTH	PERNIAGAAN DAN KEDAI UBAT WIN HONG
NORTH	SIU CHUN TONG SDN BHD
NORTH	PERNIAGAAN SIN ING ANG
NORTH	THE GARDEN BABY SHOP
NORTH	REN DE ENTERPRISE
NORTH	PERNIAGAAN TASEK CHEONG KONG
NORTH	CHOP SWEE HIN CHAN (M) SDN BHD
NORTH	YIN ONN (IPOH) SDN. BHD ( Branch )
SOUTH	Sunshine Baby Trading
SOUTH	KEDAI UBAT KIEN ONN SDN.BHD
SOUTH	Perniagaan Fu Kang
SOUTH	BABY HOUSE SDN.BHD ( JLN RAHMAT )

SOUTH	Kedai Hup Heng
SOUTH	Kedai Ubat Setia Jaya
SOUTH	Mummy BB House
SOUTH	Kedai Bayi Manjaku
SOUTH	Kedai Ubat Hock Heng
SOUTH	SMARTKIDS MART ( M ) SDN.BHD
SOUTH	KEDAI UBAT DAN PASAR MINI TOONG FOONG
SOUTH	CUTE BABY STORE (BP) SDN. BHD.
SOUTH	Zonghua Chinese Medicine Centre S/B
SOUTH	YONG FONG FLAGSHIP STORE
SOUTH	KEDAI UBAT ENG TAI MAJU (JEMENTAH)
SOUTH	Kedai Ubat & Barang Runcit Hock Heng Tong
SOUTH	Sin Xin Trading
SOUTH	FIFFY SDN BHD - MUAR
SOUTH	Perniagaan Yong Kang
SOUTH	Perniagaan Ubat Poh Kian
SOUTH	Kedai Ubat Fatt Heng
SOUTH	Kedai Ubat Yong Huat Hing
SOUTH	Kedai Ubat RenShun Tang
SOUTH	Cheng Sin Trading
SOUTH	Kedai Ubat Tiong Yew
SOUTH	Liew Wan Thye Sdn Bhd
SOUTH	Kedai Ubat Dan Serbaneka Eng Tai Maju
SOUTH	Mom & Baby Your Baby Store Trading
SOUTH	YONG FONG FLAGSHIP STORE - AYER KEROH
SOUTH	Kedai Ubat Membeli-Belah Yong Thye Lian
SOUTH	Perniagaan Kedai Ubat Yong Shen
SOUTH	PASARAYA CINWA SDN BHD
SOUTH	PERNIAGAAN KEDAI UBAT YONG SHEN*J.MAS
SOUTH	KEDAI UBAT & PERNIAGAAN YONG THYE HENG*PW
SOUTH	TH Nourishing House Sdn Bhd
SOUTH	Kedai Ubat Heap Heng
SOUTH	KEDAI UBAT DAN SERBANIKI SOON TECK
SOUTH	Yong Thye Heng Pelangi Indah
SOUTH	Kedai Ubat Xin Xianghe Indahpura Kulai
SOUTH	CHEE SHANG MEDICINE & BABY GALLERY SDN BHD
SOUTH	Fabbie Baby Mart
SOUTH	FU ZHENG SBS & GALLERY
SOUTH	BEAUTY BABY BABYLAND
SOUTH	BHS Baby Shop
SOUTH	YYU BABY SHOP
SOUTH	JSK CREATIVE TRADING
SOUTH	FIFFY SDN BHD
SOUTH	PERNIAGAAN FU SHEN HANG
EAST COAST	Salamku Supermarket (Caw Pasir Pekan) Sdn Bhd
EAST COAST	SALAMKU X'TRA ( TENDONG )
EAST COAST	SALAMKU X'TRA(KJ)SDN.BHD
EAST COAST	SALAMKU GROCERY DISTRIBUTION
EAST COAST	SALAMKU RETAIL ( BUKIT MAROK )
EAST COAST	PASARAYA KS CHU SDN BHD
EAST COAST	PASARAYA KS CHU HARMONI SDN BHD
EAST COAST	ALIEF MAJU ENTERPRISE
EAST COAST	TL MART SELISING
EAST COAST	GT CASH & CARRY ENT

EAST COAST	U ALL MART PASIR MAS
EAST COAST	TL MART BACHOK
EAST COAST	BEE GAR TRADING SDN. BHD.
EAST COAST	SYARIKAT PERNIAGAAN MESRA MACHANG
EAST COAST	HOME-U (M) SDN BHD
EAST COAST	SURAGATE BABY CENTRE SDN BHD
EAST COAST	BESERAH TRADING
EAST COAST	PASARAYA BS BUKIT GOH SDN BHD
EAST COAST	Pantai Selamat Value Mart Sdn Bhd
EAST COAST	PASARAYA BS KEMAMAN
EAST COAST	COLA AGENCY & TRADING SDN BHD
EAST COAST	PANTAI SELAMAT (TAS) FRESHCHOICE SDN BHD
EAST COAST	PANTAI SELAMAT PERAMU SDN BHD
EAST COAST	PANTAI SELAMAT (PEKAN) FRESHCHOICE SDN BHD
EAST COAST	PASARAYA JAYA GADING SDN BHD (BALOK)
EAST COAST	Pantai Selamat Sdn Bhd (Teluk Sisek)
EAST COAST	PASARAYA XIRI S/B (WKF TAPAI)
EAST COAST	PASARAYA XIRI SDN. BHD. (GONG BADAQ)
EAST COAST	XIRI (K.BERANG) S/B
EAST COAST	PASARAYA SERI INTAN S/B
EAST COAST	PASARAYA DM SDN. BHD.
EAST COAST	LAU & TAN PHARMACY
EAST COAST	KILANG ROTI DAN KEK KUALA TERENGGANU
EAST COAST	PASARAYA MARANG
EAST COAST	PASARAYA SINAR MEGA
EAST COAST	GREAT TRADE CENTRE
EAST COAST	ZUA PERMAI TRADING
EAST COAST	LIAN THYE SHOPPING CENTRE
EAST COAST	KEDAI UBAT CHOOK ONN KARAK
EAST COAST	KEDAI UBAT CHOOK ONN
EAST COAST	CHOP PENG SIN
EAST COAST	PASARAYA BS TEMERLOH SDN BHD
EAST COAST	PASARAYA BS JERANTUT SDN BHD (1075640-K)
EAST COAST	PASARAYA BS TRIANG SDN.BHD.
EAST COAST	PASARAYA BS JENGA SDN BHD
EAST COAST	PASARAYA BS TEMERLOH SDN BHD(MENTAKAB)
EAST COAST	KEDAI UBAT CHOOK ON
EAST COAST	PASAR MINI RIA SDN BHD
EAST COAST	PASARAYA BS (PJ) SDN BHD (RAUB) 128525-K
SABAH	SERVAY HYPERMARKET (SABAH) SDN.BHD
SABAH	Servay Supermarket Sdn Bhd
SABAH	Servay Hypermarket (S) SB
SABAH	Parkwell Departmental Store Sdn Bhd
SABAH	Bataras Sdn Bhd
SABAH	TKS Hypersave Sdn Bhd
SABAH	Gentingmas Mall 2 SB
SABAH	SRI MEWAH MARKETING SDN.BHD
SABAH	Servay Jaya Supermarket Sdn Bhd
SABAH	J Baby Clothing & Accessories
SABAH	SUNNY SUPERMART SDN BHD
SABAH	Emart (Sabah) Sdn Bhd
SABAH	CHUA KAH SENG SDN BHD-MENGGATAL
SABAH	BATARAS BUNDUSAN
SABAH	CKS RETAIL SDN BHD - MILLENIUM



SABAH	CKS RETAIL SDN BHD - TUARAN
SABAH	Servay Hypermarket (T) Sdn Bhd.
SABAH	Servay Jaya Supermarket (Sungai Tanjung)
SABAH	Gentingmas Mall Sdn Bhd. (Sri Indah)
SABAH	Tai Yang Supermarket Sdn Bhd.
SABAH	Bataras Hypermarket Sdn Bhd.
SABAH	NEW CHIP GUAN ECONMART
SABAH	KEDAI EKONOMI
SABAH	SAVEMORE SUPERMARKET PLT
SARAWAK	FARLEY MINI MARKET
SARAWAK	MDS MART SDN BHD
SARAWAK	TAI KWONG SUPERMARKET SDN BHD
SARAWAK	J5 MART SDN.BHD.
SARAWAK	BOULEVARD HYPERMARKET (BINTULU) SDN BHD
SARAWAK	EMART (BINTULU) SDN.BHD.
SARAWAK	Everwin Supermarket Department Store Sdn Bhd (BT)
SARAWAK	FARLEY (SIBU) SDN BHD
SARAWAK	DAESCO SDN BHD
SARAWAK	SING KWONG (SKS MART) SDN BHD
SARAWAK	Emart Riam
SARAWAK	Emart Tudan
SARAWAK	Everwin taman tunku
SARAWAK	Everwin senadin
SARAWAK	Everwin pujut
SARAWAK	Everwin krokop
SARAWAK	Everwin Tudan
SARAWAK	Boulevard bcc
SARAWAK	Boulevard imp
SARAWAK	Emart (Batu Kawa) Sdn. Bhd.-Tabuan Jaya
SARAWAK	Emart Batu Kawa Sdn Bhd
SARAWAK	Emart (Batu Kawa) Sdn Bhd - Moyan
SARAWAK	Emart (Batu Kawa) Sdn Bhd-King Centre
SARAWAK	H&L SUPERMARKET SDN BHD - 17 MILE
SARAWAK	H&L Retail Sdn Bhd-Kuching Sentral
SARAWAK	H&L Retail Sdn Bhd - Petra Jaya
SARAWAK	Everrise Departmental Store Sdn Bhd - BDC
SARAWAK	Farley (KCH) Sdn Bhd
SARAWAK	FARLEY (KS) SDN BHD
ONLINE	GREEN HOME
ONLINE	HL SHOP
ONLINE	OS GROCER
ONLINE	MA MAMM STORE
ONLINE	AUSCO MART
ONLINE	RABIGOO